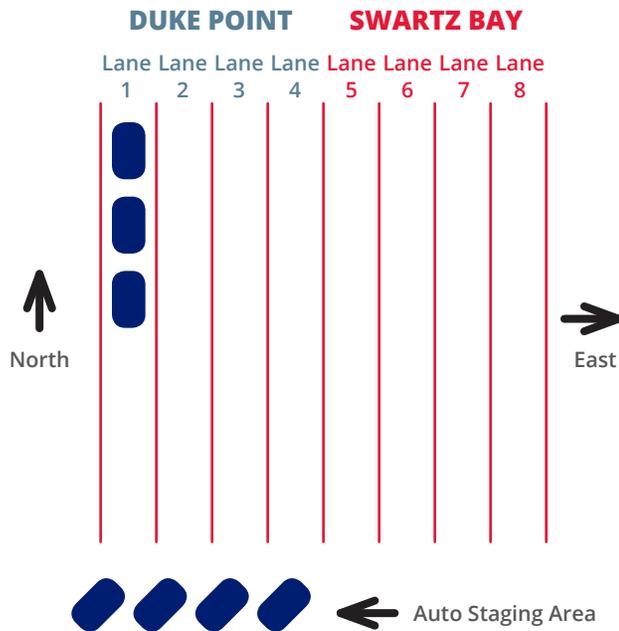


OUTBOUND LANES

Lanes can be interchangeable depending on demand



ATTENTION

Visitor Parking for cars destined for Vancouver Island

Report to Traffic Office



ATTENTION

All Cars Destined for Vancouver Island

→



AUTOMOBILE DROP OFF PROCEDURES

AT TILBURY TERMINAL

PHONE: 604.940.7245 (main)

FAX: 604.940.7242

1.800.341.7245 (toll free)

www.seaspan.com/seaspan-ferries

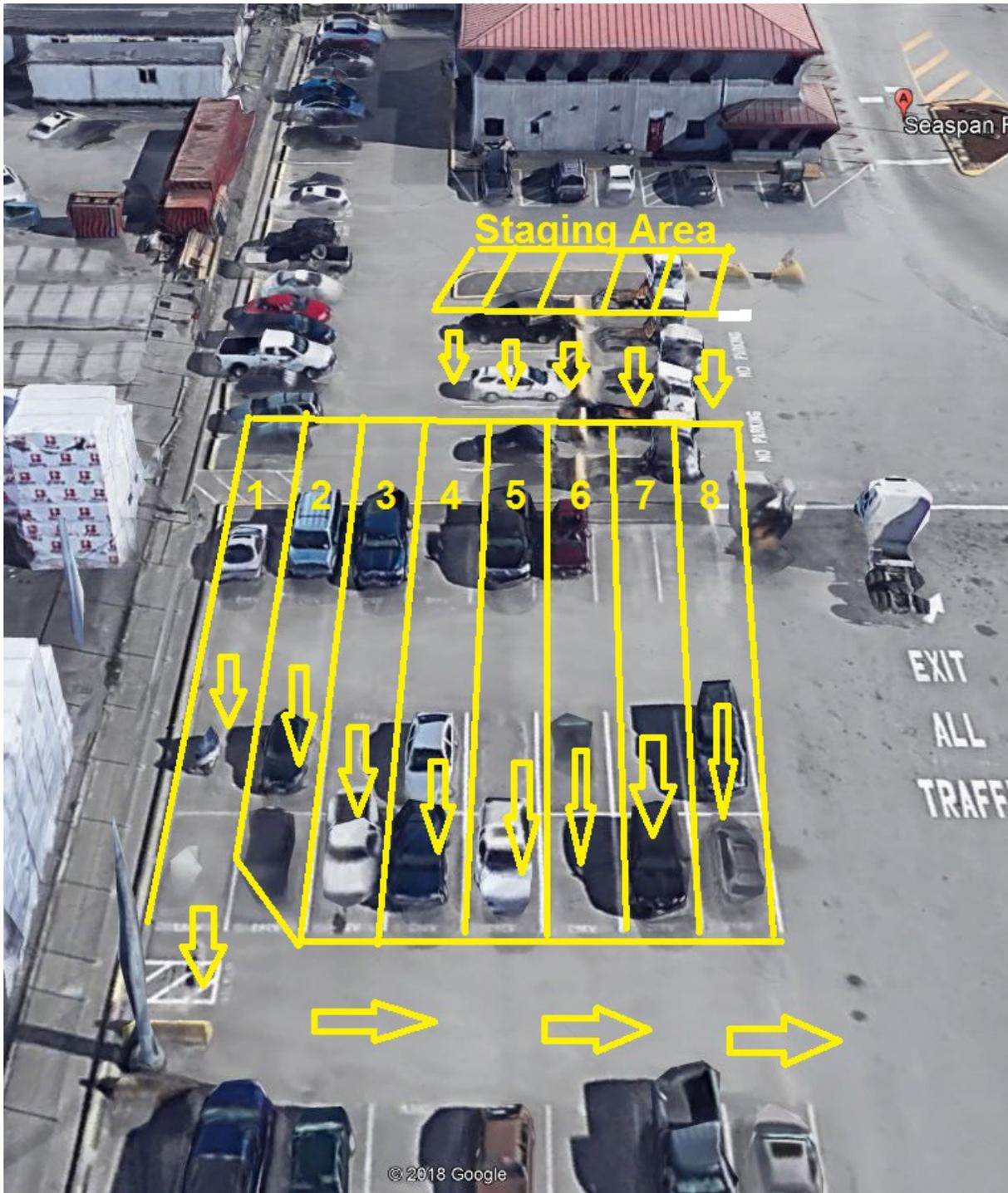
EMAIL: seaspantilbury@seaspan.com

PROUDLY **CANADIAN**

TILBURY TERMINAL

7700 Hopcott Road

Delta, BC V4G 1B6



AUTO HANDLING

TILBURY TO VANCOUVER ISLAND TERMINAL REQUIREMENTS

DELIVERY OF VEHICLES FROM CUSTOMERS USING SINGLE DRIVERS MUST FOLLOW THESE STEPS:

A) Customers should have a booking in TOP's prior to vehicle arrival (failure to do this can affect shipping and incur charges, see Q&A).

B) When the auto is dropped off, driver is to park in 'staging area' located just outside traffic office.

C) Check the vehicle in by bringing the keys into the office and completing the following information on the key tag:

1. Last 6 of VIN number
2. BOL Number
3. Make, Model, Colour
4. Destination
5. Customer Name (who is the vehicle for and contact information)

D) Once tag information is complete, driver checks in at the CSOC desk

E) CSOC confirms booking in TOPs, driver signs screen and confirms information in TOPs is correct.

F) CSOC returns keys to driver and directs customer to correct lane (pull ahead to top of lane or cone and leaves the keys in the car, **(be sure you do not lock keys in the vehicle)**).

For security purposes all vehicles at the top of the row (first in), will need to have driver return keys to office

SEASPAN FERRIES TERMINAL OPERATIONS TEAM

**** Please note - if the keys are locked in your vehicles, the cost for calling a tow company to get the auto open will be entirely at your expense and your account will be charged accordingly!****